



RIGON HEADWEAR RETURNS FORM

Customer Name:

Date:

Street

Suburb:

State:

Postcode:

Phone:

Email:

Invoice #:

Order #

QTY	STYLE NO	DESCRIPTION	SIZE	REASON CODE	RETURN/ EXCHANGE

RETURN REASON CODES

Record appropriate number in the Reason Code # Column above.

- | | |
|-------------------------------------|-------------------------------|
| 1. Wrong Quantity received | 6. Not Satisfied |
| 2. Wrong Merchandise received. | 7. Incorrect Item ordered |
| 3. Faulty (Please explain) | 8. Incorrect quantity ordered |
| 4. Product different to description | 9. Other |
| 5. Not as expected | |

Notes:

LOVE IT OR RETURN IT!

We want you to love your Rigon Headwear Items as much as we do, if your not 100% happy with your purchase return it.

Send merchandise with invoice and return form to:

Rigon Headwear
7/13 Enterprise Close
West Gosford NSW 2256
Australia

All items must be returned as new and in unused condition with all tags attached and in their original condition. If your item shows any evidence of wear (includes, but is not limited to make up stains, strong perfume or cigarette smells, rips, tears, stains, hair, bent or damaged product tags) it will be returned to you and return voided.

Goods must be returned within 14 days of receiving your order. Return shipping costs will not be compensated except when a product is faulty. In this instance please contact Rigon Headwear customer Service to advise of the procedure.

No refunds can be issued on sale items.

Items that are considered faulty are those that are received in a damaged condition. Personal wear and tear to a product is not a sign that the item is a manufacturing fault.

Rigon Headwear cannot accept any liability for lost or missing goods returned by unregistered post.

For any further queries contact Rigon Headwear customer service orders@rigonheadwear.com.au or 02 4324 4409

Internal Use: (Date and Initial)

MYOB		PAYPAL / REFUND		Returned to stock	
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